



Ombudsperson Chair Report 2024

Report from: Susie MacPhee, Chair
Reporting Period: April 2023 – March 2024

Mandate

The role of the Ombudsperson is to ensure that policies and procedures are consistently and fairly applied. The role is primarily one of investigation and reporting on findings. It is not a policy making office, nor will he/she replace or become any of the existing bodies of the Association. It is not intended that the office of the Ombudsperson be an automatic appeal avenue for those involved in the certification exam procedure or an ethics case.

Accomplishments

Over the course of the reporting period no issues were brought to the Ombudsperson.

Respectfully submitted

Susie MacPhee
AATA Ombudperson