



## **Board of Directors Annual General Meeting Report – April 2021**

Report from: **Al Mac Farlane** - Ombudsperson  
Reporting period: May 2020 – April 2021

---

### **Mandate**

The role of the Ombudsperson is to ensure that policies and procedures are consistently and fairly applied. The role is primarily one of investigation and reporting on findings. It is not a policy-making office, nor will he/she replace or become any of the existing bodies of the Association. It is not intended that the office of the Ombudsperson be an automatic appeal avenue for those involved in the certification exam procedure or an ethics case.

### **Accomplishments**

Over the course of the reporting period no issues of significance were brought to the Ombudsperson. Please note this reporting period includes the first year of the COVID-19 pandemic, which greatly limiting AATA members in their work and Albertans in their sport/work/recreation. Please feel free to contact [ombudsperson@aata.ca](mailto:ombudsperson@aata.ca) if the need arises.

Please note that due to personal circumstances I will not be re-offering for the position of Ombudsperson. My thanks to the membership and leadership for a pleasant and educational term.

Respectfully submitted,

Al Mac Farlane  
BSc. H.Kin, CAT(C), FCE  
AATA Ombudsperson